

AIRPORT ARRIVAL PROCEDURES

Ronald Reagan National Airport

Gaylord Branded Vehicle Guests arriving in terminal B&C will check in at SuperShuttle ticket counters and the staff will assign them to a vehicle. Gaylord Guests arriving in Terminal A will find a SuperShuttle Customer Service Representative in the Baggage Claim area from 6am to 10pm to assist them checking in and assign them to a van. All Gaylord Branded vehicles pick up on the inner roadway at designated stops marked on the curb.

ExecuCar Guests arriving at the terminal will receive **Meet and Greet** services in the Baggage Claim area where they will be met by a greeter with a Gaylord National Resort sign and then be escorted to their vehicle in the General Arrival Lanes outside baggage claim.

Dulles International Airport

SuperShuttle Guests arriving at the terminal should proceed to the lower level and check in at the SuperShuttle Counters or Kiosk located in the Ground Transportation Area. Guests are escorted to the loading area for SuperShuttle vehicles.

ExecuCar Guests arriving at the terminal will receive **Meet and Greet** services in the Baggage Claim area where they will be met by a greeter with a Gaylord National Resort sign and then be escorted to their vehicle in the General Arrival Lanes outside baggage claim.

Baltimore Washington International Thurgood Marshall Airport

SuperShuttle Guests arriving at the terminal should proceed to the SuperShuttle counters located in the baggage claim area. Guests are assigned to their vans and directed to SuperShuttle vehicles just outside the door from the ticket counter on the inner roadway.

ExecuCar Guests arriving at the terminal will receive **Meet and Greet** services in the Baggage Claim area where they will be met by a greeter with a Gaylord National Resort sign and then be escorted to their vehicle in the General Arrival Lanes outside baggage claim.